

In addition to any statutory rights applicable in your country, we offer comprehensive warranties for all products.

1. Standard Warranty:

Keeler products are warranted against material and manufacturing defects from the date of shipment for the Warranty Periods shown below. During the Warranty Period, Keeler Ltd will repair or replace any item found to be defective in materials or workmanship (subject to the general Terms and Conditions below).

Product	Warranty period from date of shipment
Hand Held Ophthalmoscopes, Retinoscopes & Oscopes	36 Months
Indirect Ophthalmoscopes	36 Months
Indirect Ophthalmoscope Illumination LED	60 Months
Loupes	36 Months
Tonometers (Pulsair & KAT)	24 Months
PSL - Portable Slit Lamp	24 Months
DSL – Desktop Slit Lamp	36 months
Cryomatic	24 Months
PSU – Power Supply Unit	12 Months
Frames	12 Months
Battery	12 Months
Products of Non-Keeler manufacture	12 Months
Volk Pictor	12 Months
Volk Pictor battery	6 Months
Bulbs	No warranty

2. Student Warranty

Keeler Ophthalmoscopes, Retinoscopes, Oscopes and Power Supplies purchased by accredited ophthalmic or optometric students are covered by the Keeler Student Warranty.

Up to the end of your Pre-Registration Year, Keeler Ltd will repair or replace any item found to be defective in materials or workmanship (subject to the general Terms and Conditions below).

From the end of your Pre-Registration year you will be covered by the Keeler Standard Warranty described above.

3. General Conditions

- a. The Keeler Warranty covers defects due to faulty workmanship or materials. It does not cover damage caused by fair wear and tear, misuse, or improper cleaning.
- b. This Warranty excludes consumable items such as bulbs, batteries, except where noted in section 1 of this Warranty policy.
- c. Warranty is provided on a “return-to-base” basis:
 - i. Faulty products must be returned, carriage paid, to Keeler Ltd., or to your nearest Authorised Keeler Service Agent for inspection.
 - ii. After inspection, faulty products will be repaired or replaced at Keeler’s sole discretion. Return carriage is free of charge.
- d. No claim of warranty will be considered where equipment has been subjected to physical damage, misuse, incorrect installation or used in a way not consistent with the Instruction Manual. All warranties will be invalidated by (i) any unauthorized modification; (ii) repair by any unauthorized person; (iii) use of any non-original parts.
- e. Repair or replacement of items under this warranty is Keeler’s sole liability and in particular Keeler does not accept any liability for loss, loss of profits, loss of business, damages, costs or any other expenses however they arise, including consequential losses awarded or incurred arising from or relating to the products or its use and application.
- f. The warranty liability is strictly limited to the value of goods supplied.